



State of Florida
DEPARTMENT OF
HIGHWAY SAFETY AND MOTOR VEHICLES

TALLAHASSEE, FLORIDA 32399-0500

FRED O. DICKINSON
Executive Director

September 23, 2003

TO WHOM IT MAY CONCERN:

Randall Potter has been employed on a part-time basis for the Florida Highway Patrol assisting our Computer Analyst Dwight Manning since May of 2003.

Randall's duties have consisted of:

- Assisting with the Dell Computer Roll-Out for the entire State Patrol system.
- Assisting in the field operations computer support for the entire state.
- Assisting with computer network support for the Neil Kirkman Building.
- Compiling instruction manuals for use with computers.

Randall has a pleasant demeanor and is very knowledgeable in the area he is assigned. He has been willing to be of assistance whenever asked.

He has been an asset in the installment and trouble shooting of our computer system with the Florida Highway Patrol, and we look forward to his continued employment.

Sincerely,

Colonel Christopher A. Knight
Director
Florida Highway Patrol

CAK:sc