

...ing most if not all of the issues brought forward by technicians within our shop and
in the field, as well as issues surfacing in the field after deployment.

During the time I have been working with Randall, which has been several months now, I have stressed the importance of his continuing education in Information Technology/Systems. Once Randall completes his goal of obtaining a degree in Information Technology, he can further his employment with the patrol in a full time capacity and assist us in supporting over 2,200 end-users and computers state-wide.

Positions within a law enforcement agency require a high level of trust and devotion and dedication. Randall has shown that he can be trusted with information that is mission critical in his current role as a support technician for the patrol, and has shown a high level of dedication and devotion to his work.

Sincerely,



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